



## Corcept Therapeutics Incorporated Returned Goods Policy

Effective Date: March 1, 2026

This Returned Goods Policy (Policy) applies to the return of products listed below which are purchased directly from **Corcept Therapeutics Incorporated**, (Corcept) or its Authorized Distributors of Record (ADR) by entities (Customers) licensed to dispense or distribute the following **Corcept** products in the United States, its Territories or Possessions:

Korlym™	28 ct bottle	NDC # 76346-073-01
Lifyorli™	150mg 1-dose supply	NDC # 76346-450-01
Lifyorli™	150mg 9-dose supply	NDC # 76346-550-09
Lifyorli™	125mg 1-dose supply	NDC # 76346-425-01
Lifyorli™	125mg 9-dose supply	NDC # 76346-525-09

Return Authorization (RA) is required to return Corcept products. Products will not be credited without a Return Authorization and credit will only be issued if it is within the terms of the return policy. Return Authorizations expire sixty (60) days from date issued.

**Return Authorization may be obtained by contacting the appropriate group below;**

**Return Authorization for eligible returns requests:** [GMB-SPS-ReturnRequests@cordlogistics.com](mailto:GMB-SPS-ReturnRequests@cordlogistics.com)

**Return Authorization for Damages and Product Complaints-** [GMB-SPS-DAMAGES@cordlogistics.com](mailto:GMB-SPS-DAMAGES@cordlogistics.com)

### **Eligible Returnable Items:**

The following products purchased in the US are returnable for returned goods credit consideration with prior approval:

- A. Short-dated merchandise, in the original manufacturer's container/packaging and bearing the original manufacturer's label, within 6 months of the expiration date printed on each product.
- B. Expired merchandise, in the original manufacturer's container/packaging and bearing the original manufacturer's label, up to 12 months beyond the expiration date printed on each product.
- C. Product shipped directly that is damaged in transit, subject to FOB terms, or material shipped in error by Corcept.
- D. Discontinued, withdrawn, or recalled merchandise.
- E. All products must be returned to with an RA to Corcept in order to be considered for credit.

### **Nonreturnable Items:**



All products other than those listed above shall be deemed non-returnable. Non-returnable products include, without limitation:

- A. Products with more than 6 months expiration dating remaining on the package/container.
- B. Products dated more than 12 months beyond the expiration date noted on the package/container.
- C. Packages/containers with labels added to or removed from original manufactures package/containers.
- D. Products returned with illegible or missing lot number and/or expiration date.
- E. Repackaged product
- F. No partials will be accepted for credit; unless required by state law. Partial goods include broken safety seals either inside or outside of each package/container. For those states, credit will be issued for the prorated amount of the returned medication as a percentage of the original package quantity.
- G. Product that has been in a fire, clearance, bankruptcy, or similar sale.
- H. Product sold on “non-returnable” terms.
- I. Product purchased or otherwise obtained in violation of any federal, state, or local law or regulation.
- J. Product destroyed or damaged for any reason, including from causes such as fire, water, tornado, other catastrophe or act of God, and merchandise that has otherwise deteriorated due to conditions occurring after shipment and beyond the control of Corcept such as improper storage or handling, heat, cold, smoke, and so forth.
- K. Product damaged due to the negligence of the ADR, customer or any other third party.
- L. Products destroyed off-site or otherwise that have not been returned to Corcept
- M. Product obtained at no cost and/or labeled as professional samples, clinical trial use, patient assistance program use, or similar special labeling indicating product not intended for commercial sale.

**Procedure for Returning Items:**

All returnable products must be returned to Corcept the following address:

Corcept Therapeutics Incorporated  
Attn: Returns Department  
15 Ingram Blvd, Dock 43  
LaVergne, TN 37086

Returns of Corcept products must include a packing list containing the following information:

- A. Name, address, contact information and DEA number of facility returning product
- B. Customer name, address, and contact information
- C. Wholesaler name, address, and contact information (if applicable)



- D. Purchase Order, Debit Memo, or Returns reference number
- E. Reason for return, including the Return Code/Reason
- F. Listing of products – product description, package size, lot number, expiration date, quantity
- G. Return Authorization number
  - a. The RA Number should be written clearly on the outside of the box as well.

All returns shall be made in compliance with all applicable federal and state laws and regulations. All charges associated with processing and destruction of return goods by Corcept's approved returned goods service contractor shall be paid by Corcept. All other charges (i.e., transportation, processing fees) charged by any third party shall be the responsibility of the customer and shall not be reimbursed by Corcept. Corcept products returned outside these policy guidelines will not be returned and will be destroyed with no credit issued.

**This Section For Direct Corcept Customers Only:**

**Damaged in Shipping, Product Complaints, Shortages, Overages, and Mis-ships**

- A. Products received which are damaged may be returned for full credit when reported in writing to Corcept within 72 hours of receipt. Please have the Transportation Company note "damaged" on freight bill.
- B. Corcept must authorize damaged product returns and issue an RA.
- C. Upon request, buyer shall furnish such documentation as required for Corcept to recover loss from the carrier.
- D. Upon receipt of product, customers are requested to verify quantities of units received against original shipping documents by performing a physical count. Any discrepancies must be reported to Corcept within ten (10) days of receipt, at which time the Corcept Regulatory/Quality Assurance Department may initiate an investigation.

**Return Contacts for entities purchasing directly from Corcept:** [GMB-SPS-ReturnRequests@cordlogistics.com](mailto:GMB-SPS-ReturnRequests@cordlogistics.com)

**Return Authorization for Damaged in Shipping and/or Product Complaints may be obtained by emailing your request to:** [GMB-SPS-DAMAGES@cordlogistics.com](mailto:GMB-SPS-DAMAGES@cordlogistics.com)

**Return Authorization for Shortages, Overages, and Mis-ships from shipment directly from Corcept may be obtained by emailing your request to:** [GMB-SPS-SHORTAGES@cordlogistics.com](mailto:GMB-SPS-SHORTAGES@cordlogistics.com)

**Return Authorization for Product Shipped or Ordered in Error may be obtained by faxing your request to 614-652-9751 or emailing your request to:** [GMB-SPS-CORCEPT@cordlogistics.com](mailto:GMB-SPS-CORCEPT@cordlogistics.com). Corcept may also be contacted with questions by phone at 833-229-1226.

**Terms:**



- A. Reimbursements will be issued based on Original Invoice price, less any applicable discounts which were applied to purchased units.
- B. Credits expire one-hundred eighty (180) days from date issued.
- C. Direct customer Reimbursement will be made in the form of a credit memo applied to customer's current account balance or future purchases. Credits will be issued to direct accounts only.
- D. Indirect customers such as medically integrated dispensaries, medically integrated pharmacies and hospital pharmacies will receive credit through their servicing specialty distributor.
- E. Corcept will not issue credit or accept charges/deductions for administrative, handling, or freight charges associated with the return of product to Corcept.
- F. Credit or reimbursement will not be issued for product destroyed by customer or third parties.
- G. Credit will not be extended when the intent is to temporarily reduce inventory.

*This Policy supersedes all previous Corcept Return Goods Policies. Corcept reserves the right to change, modify, amend, rescind, revoke, or terminate this Policy at any time, for any reasons, including without limitation, to comply with any applicable laws, rules, regulations, or guidance, with or without notice. This Policy, or any section of this Policy, is void when and where prohibited by applicable law.*